

# Quore Mobile Devices Specifications & Recommendations

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Quore's mobile apps are built for Apple iOS and Android devices. For mobile operating systems, Quore supports our software on the three latest versions of Apple iOS and Android. As new versions of these mobile operating systems are released, the oldest version of each will roll off of our supported list.

**For the longevity of your devices, if you are purchasing new devices for your hotel, we highly recommend purchasing the latest version of those devices.**

You can download the free Quore Mobile App from the Apple App Store or Google Play Store. If your policies permit it, staff members are able to load the Quore app on their personal devices.

- Quore supports **Apple devices operating on Apple iOS 13 and higher**, but if you're purchasing new Apple devices for your team, **we recommend purchasing devices that operate on Apple iOS 15.**
- Quore supports **Android devices operating on 10 and higher**, but if you're purchasing new Android devices for your team, **we suggest purchasing devices that operate on Android 12.**

***Please note: Quore must be downloaded from the Apple App Store or Google Play Store. Quore does not support Amazon Fire or APK downloaded versions. The Amazon Fire family of devices uses a proprietary version of the Android operating system that does not support the Quore Android mobile app. Please do not purchase Amazon Fire devices with the intention of using them with Quore. Likewise, Quore does not support APK.***

Answers to some Frequently Asked Questions About Mobile Devices:

- There are no additional charges to a property based on the number of mobile devices being used.
- Apple and Android products can both be used at a property. It doesn't have to be one or the other.
- None of Quore's data is stored locally on your team's devices, so larger storage capacities aren't required.
- All devices should have a rear-facing, 3MP camera in order to include pictures in work orders, inspections, etc.
- The recommended screen size is 4" or larger.
- Staff members can use either Wi-Fi or cellular data to access Quore.
- If staff members use the hotel's Wi-Fi network, their data plans will not be impacted.
- If using the hotel's Wi-Fi network, please contact your internet service provider before using the Quore mobile app to set up your devices as managed devices.

***For more information about device usage at your property, please contact Sales or Success or call +1 (877) 974-9774.***